



CASE STUDY

OAGA ART RESORT



Laura Pagano
Spa & Wellness Manager

OAGA ART RESORT'S HOBA SPA NEEDED A FLEXIBLE EASY-TO-USE SOFTWARE. THEY FOUND IT WITH BOOK4TIME - AND CUT TIME SPENT ON SCHEDULING AND PAYROLL BY 50%.

Oaga Art Resort is an idyllic Maldivian sanctuary renowned for its fusion of luxury and local art. Oaga offers all-inclusive holiday packages that redefine the limits of all-inclusive, with art classes, music experiences, in-villa dining, floating meals, excursions, motorized water sports, and more.

Located in North Malé Atoll, Oaga Art Resort is 45 minutes by speedboat from Malé International Airport. A small island of 60 villas with beach and over water options, 5 dining venues and a spa inspired by Maldivian traditional healing practices, Oaga Art Resort's artistic and creative spaces offer an immersive experience curated by local and visiting artists, and craftsmen from the Maldives.

Hoba Spa at Oaga Art Resort

Hoba Spa at Oaga Art Resort is a haven offering a collection of spa treatments tailored for ultimate relaxation and spiritual rejuvenation. Oaga's dedicated spa team is committed to integrating modern technology with traditional wellness practices, and has established itself as a premier destination for luxury wellness in the less than two short years since the resort opened. Hoba Spa uses Book4Time software to manage its operations.

Laura Pagano is the Spa & Wellness Manager. Asked what she was looking for in a spa software and what challenges she wanted to solve or avoid, she said, "I have seen spas using Excel sheets to manage their bookings and operations, and witnessed the struggle, waste of time and many mistakes that come with that."

Managing a team of eight dedicated spa professionals at Hoba Spa, Pagano wanted something everyone in the hotel & resort industry wants: a software that is easy to use, intuitive, and flexible, that offered packages and comprehensive reporting, and that would integrate with Opera. She found what she was looking for, and more, with Book4Time.

Oaga Art Resort selected Book4Time because of its comprehensive features, seamless integration with Opera, and competitive pricing. The primary uses of Book4Time at Oaga include online booking and administrative management. The software has been instrumental in achieving the resort's objectives by providing streamlined administrative processes and



significantly reducing the time required for scheduling and payroll. Pagano says the software has in fact halved the time spent on scheduling and payroll. And the user-friendly nature of Book4Time has made it easier for staff to manage bookings and adapt to new processes.



Book4Time has reduced time spent on scheduling and payroll by 50%


Over time, occupancy rates have increased and management appreciates the flexibility, integration capabilities, and ease of use Book4Time offers. Meanwhile, Pagano says customer support has been prompt and responsive.

Book4Time offers a sophisticated and integrated software solution that meets the needs of a 5-Star luxury resort, like Oaga, improving the experience for guests and staff alike.



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