



OPERA OHIP

In our relentless pursuit of driving innovation forward, we have forged a transformative partnership with Oracle. Together, we can continue to revolutionize the future of hospitality with the seamless integration of Oracle's cutting-edge OHIP interface into Book4Time. This visionary collaboration reaffirms our commitment to delivering unparalleled excellence in hospitality technology, setting a new standard for the industry.

Our Opera OHIP cloud-based integration works in the background so you can focus on providing the best experience possible for your guests. Partnered with Book4Time, Opera OHIP allows you to pull customer information from Opera to create Book4Time customer profiles, guarantee appointments by room, track all spa and activity bookings to post room charges, generate reports for sales and tenders categorized by revenue, and so much more!

Key features

- **Centralized revenue reporting:** Reduce the time your finance department needs to spend collecting reports from various systems. Book4Time will report all sales and tenders to Opera with UNLIMITED revenue categories and unlimited tenders.

- **Customer profile sync:** Eliminate input mistakes and time wasted by staff entering the same data. Book4Time will pull customer information from Opera to create and update guest profiles.
- **Room charge posting:** One-click guest verification and charge posting to ensure your guests get a single, clear invoice upon check-out of your hotel.
- **Guarantee by room:** Allow your guests to guarantee their appointments by room number.



This indicates a match with a hotel guests profile in the integrated Property Management System

The Challenge:

- Guests can become impatient when you have to go back and forth between your PMS and spa software trying to confirm their hotel reservation details and their spa appointment.
- It can make you look unprofessional when the hotel front desk and spa cannot provide information about the hotel stay or spa bookings.
- Guests expect a consistent experience which includes the ability to charge spa services and activity fees to their room throughout their stay.
- Clients have told us time after time that their finance departments spend too much time collecting reports from different systems and trying to reconcile everything.

The Solution:

- Allowing Book4Time to connect your Opera OHIP PMS to our spa software helps to solve these issues with a two-way sync that allows the systems to relay information back and forth.
- When a hotel guest comes to the spa, you can quickly and easily pull their customer information into Book4Time to create a customer profile.
- Book4Time reports all spa and activity bookings to Opera. After a guests spa or wellness service, you can post the transaction as a room charge, and Book4Time will send all sales and tenders to Opera for centralized revenue and reporting.


The Result:

- A fast and simple process that allows front desk staff to create a Book4Time customer profile using information from Opera. This saves your staff time and reduces the time guests have to wait.
- A seamless experience for your guests as they check in to the hotel and no longer need to worry about carrying credit cards to their spa, cabana or leisure activity.
- Happy guests who don't have to wait around to process payments after their appointments, they can simply charge the transactions to their room and pay the final bill when they check out.
- A centralized solution for revenue reporting that saves the finance department time and effort trying to pull reports from multiple sources and reconcile everything.



Learn More or [Schedule a Demo Today!](#)

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