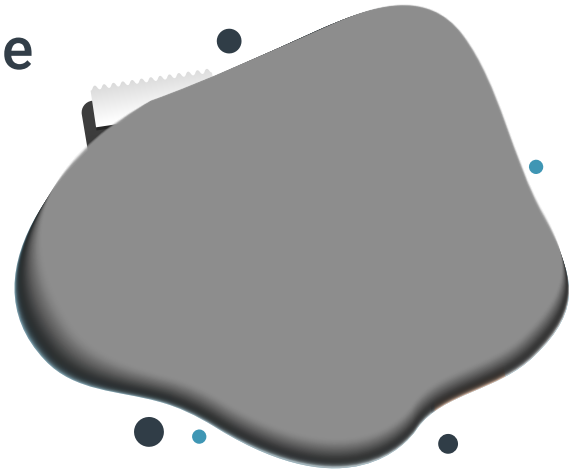# Integrate Elavon with Book4Time

Your guests are relaxed; why are you stressed? Book4Time integrates seamlessly with Elavon, and together we can help you efficiently manage your business to help you create the ultimate guest experience, stress-free.



## Why integrate?

Elavon is a global payments provider with over two million customers spread across thirty countries in North America and Europe. Elavon is a leader in payment processing, with more than five billion transactions per year. Partnered with Book4Time, Elavon allows you to process credit cards, store cards on file, and receive instant feedback on payment success. Book4Time will only store successful transactions, so balancing by both your front desk staff and financial departments is a simple process.

## Key features

- ✓ Process card present and card not present transactions
- ✓ Securely store cards on file in the Book4Time system
- ✓ Simplify EOD balancing by staff (only valid payments are stored)
- ✓ Offer the latest payment technologies with minimal work

# The challenge:

When running a spa or wellness center, most Spa Directors can agree that capturing payment is one of the most important parts in the booking and checkout process.

- ✓ When a client does not show up for their appointment, everybody takes a hit. Your practitioners usually do not get their commission, and other guests cannot book in the time slot that was originally booked.

- ✓ You may also be leaving money on the table without the ability to capture a payment guarantee through your online booking site.

- ✓ Balancing by both your front desk staff and finance team can be time-consuming when they have to sort through long lists of transactions that didn't go through.

# The solution:

By integrating Book4Time with Elavon, you can charge for no-shows within your spa based on your property's cancellation/no-show policy. You can also create a contactless experience where your guests can purchase gift cards online, guarantee their appointment by entering their credit card number on a fully encrypted site, and even allow your guests to enjoy a contactless check-in and checkout experience.

# The result:

- ✓ The ability to charge for no-show appointments based on your policies.

- ✓ Prebooking future appointments will be a breeze without having to ask the guest repeatedly for their credit card information each time they book.

- ✓ No longer having to hand your credit card terminals over to guests.

- ✓ Cut down closing shift duties by streamlining your reconciliation process; Book4Time will only store successful transactions, so you don't have to sort through unsuccessful transactions.

**Request a Demo**

**Learn More or Schedule a Demo today!**

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