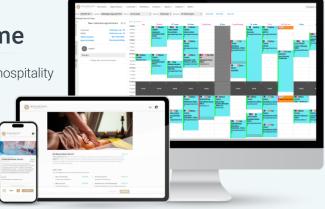
Integrate Intelity with Book4Time

INTELITY is the global provider of the most advanced hospitality technology platform for the hotel, casino, cruise, and luxury residential markets. INTELITY offers its customers comprehensive end-to-end solutions to manage guest experience and staff operations in a single platform. Book4Time's integration with INTELITY works as an in-room concierge to allow guests to easily schedule a manicure to pamper themselves, book a massage after a long day, or sign up for a yoga class during their stay.



Highlights:



- Provide your guests with the ability to book spa services and activities from their room using INTELITY's Smart-Room tablets.
- Innovative in-room tablets to let your guests browse offerings across multiple departments including your entire spa menu.
- Guests can seamlessly book spa services and any other leisure activities such as classes or cabanas that you are managing with Book4Time. If the desired time is unavailable, guests are presented with alternative times. When a reservation is made, it is posted to the spa's electronic schedule.

Challenge:

We are in a digital age when guests expect to have the ability to book services and activities quickly and easily online.

- When a guest returns to their room after a long day they don't want to pick up
 the phone to call the spa and make an appointment. This could result in a
 loss of revenue and unfilled booking slots.
- It's hard to provide best-in-class service to guests when your front desk staff
 are sidelined to answer calls and book appointments over the phone. These
 distractions take away from the guest experience and remove the opportunity
 to promote add-ons or sell guests additional products.



Solution:

By integrating INTELITY with Book4Time, your guests are treated to a first-class experience where they can use the in-room tablet to book activities and services without having to call down to the spa to make an appointment.



Result:

- Guests can scroll through the services and activities offered and book their own appointment at their leisure.
- By allowing guests to book their own appointments online, you can ensure that
 your front desk staff can focus entirely on guests when they check in and out to
 answer questions, suggest add-ons and promote products.

Learn More or Schedule a Demo today!







