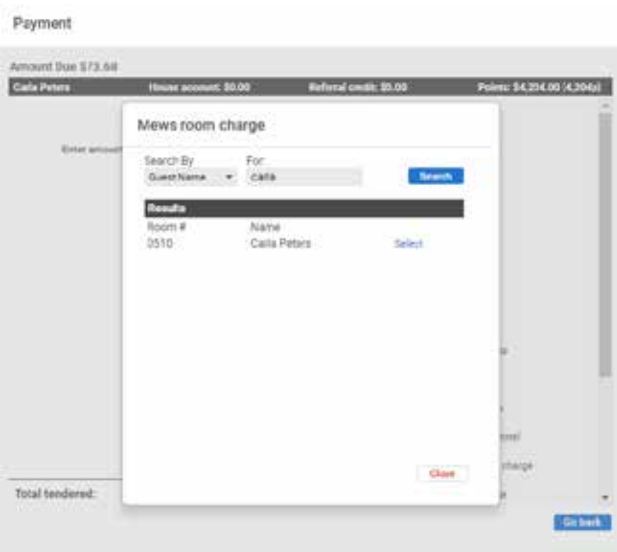# Integrate Mews with Book4Time

Mews is a cloud-based property management system designed for independent and small group hotels offering a fully-featured system capable of managing all aspects of a hotel in an easy-to-use cloud-based package. Book4Time's spa management software integrates with Mews to allow you to manage spa and hotel reservations together and provide a seamless experience for your guests during their stay.

Why integrate?

Book4Time has an integration with Mews PMS that allows front desk staff to look up a guest, charge spa services to a guest's room, and post revenue by Mews accounting category.

Key features

- ✓ **Guest lookup:** Search for a guest's reservation in Mews at Point-of-Sale (POS) to verify they are staying at your property and see their room number.

- ✓ **Room charge posting:** Post Book4Time transactions to your guests' Mews folios to ensure they receive a single, clear invoice upon checkout.

- ✓ **Categorized revenue posting:** Book4Time allows you to set up SKU buckets that match the accounting categories in Mews, ensuring spa revenue is posted in the correct bucket.

- ✓ **Centralized revenue reporting:** Since Book4Time posts spa revenue to Mews using the appropriate accounting category, that's one system your finance department doesn't need to collect reports from.

The challenge:

When running a hotel spa or wellness center, most Spa Directors can agree that a smooth integration between their PMS and spa software is one of the most important parts of providing a seamless guest experience.

- ⊘ Guests can become impatient when you have to go back and forth between your PMS and spa software trying to confirm their hotel reservation.

- ⊘ Guests expect a consistent experience which includes the ability to charge spa services and activity fees to their room throughout their stay.

- ⊘ Clients have told us that their finance departments spend too much time collecting reports from different systems and trying to reconcile everything.

The solution:

Allowing Book4Time to connect Mews PMS to our spa software helps to solve these issues with a two-way sync that allows the systems to relay information back and forth. When a hotel guest comes to the spa you can quickly and easily pull up their reservation and confirm their room number. After their spa service, you can post the transaction as a room charge and Book4Time will send all sales and tenders to Mews for centralized revenue and reporting.

The result:

- ⊘ Happy guests who don't have to wait for you to switch from your spa software to your PMS to look up and verify their reservation.

- ⊘ An efficient process after their spa service, they can simply charge the transactions to their room and pay the final bill when they check out.

- ⊘ A centralized solution for revenue reporting that saves the finance department time and effort trying to pull reports from multiple sources and reconcile everything.

Learn More or Schedule a Demo today!

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